

## How to Request Your Medals

If you are an Army Veteran or the next-of-kin (un-remarried widow, eldest child, parent, eldest sibling, eldest grandchild) of an Army veteran, you may request a set of authorized medals and decorations by sending a written request along with a copy of the DD Form 214 or other discharge papers (if available) to :

**National Personnel Records Center  
9700 Page Avenue  
St. Louis, MO. 63132-5100**

Or you can visit the National Personnel Records Center website at:

**<http://vetrecs.archives.gov>**

If you have never received a set of your medals before, your request will be processed free-of-charge. If this is a replacement set, there will be a nominal fee. If you are the primary next-of-kin, only one request for medals will be honored.

After the National Personnel Records Center processes your request, they will send you a list of the medals you are authorized. You can check the status of your request, as well as view some general information about medals and decorations, at  
**[www.veteranmedals.army.mil](http://www.veteranmedals.army.mil)**



*"...to care for him who shall have borne the battle, and for his widow and orphan..."*

### Our Location and Contact Information

The Veteran Medals Unit is Located on the Naval Inventory Control Point in Northeast Philadelphia

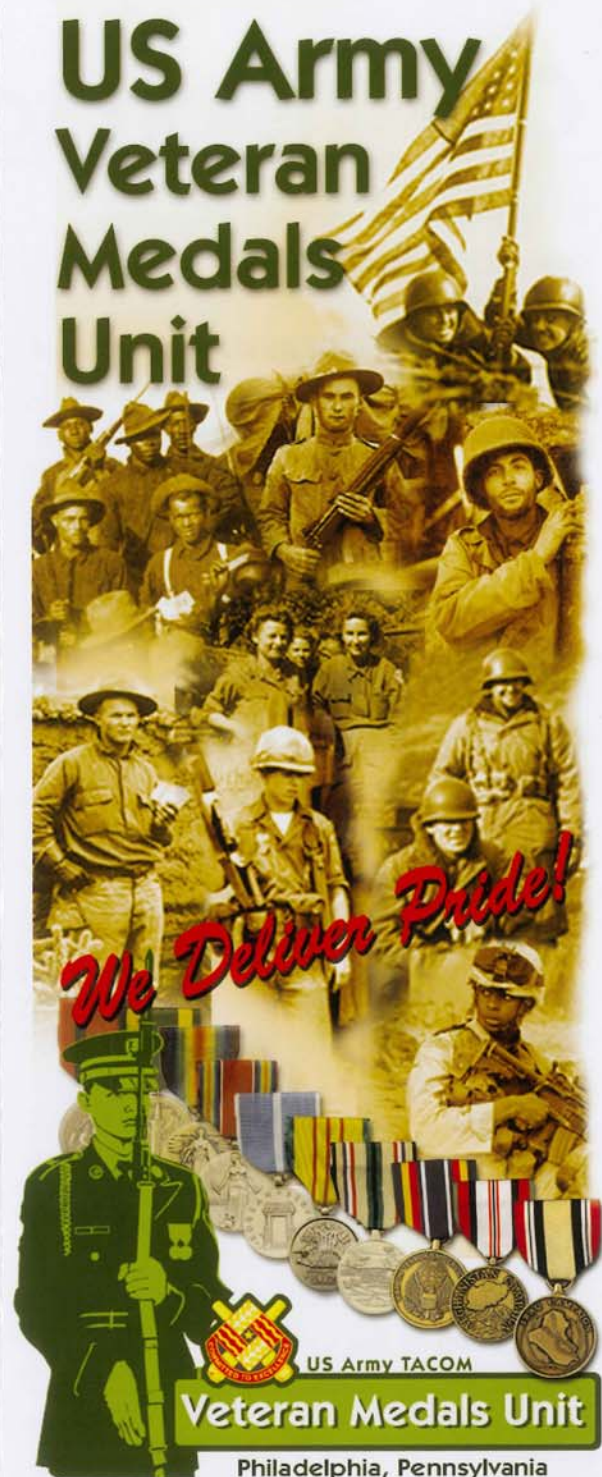
**US Army Clothing and Heraldry  
Product Support Integration Directorate  
Veteran Medals Unit  
Building 6B North Room 328  
700 Robbins Avenue,  
PO Box 57997  
Philadelphia, PA 19111-5096**

**1-877-827-9026**

or email

**[usarmyheraldry@dla.mil](mailto:usarmyheraldry@dla.mil)**

# US Army Veteran Medals Unit



**Veteran Medals Unit**

Philadelphia, Pennsylvania

# Our Vision to Deliver Pride

It has been said that war memorials consecrate ideas and battlefields consecrate events. We would add that the military medals and decorations that we award to our soldiers and veterans consecrate individual values and deeds

The impact of these awards goes far beyond the individual and has a much broader effect. It has long been recognized by military leaders that medals and decorations instill a sense of pride which is an integral component of the warrior ethos.

For pride is a force multiplier. "It is the ingredient that makes soldiers stand tall, walk with a special stride and purpose, brag to family and friends and others about their team, and fight shoulder-to-shoulder with their buddies in the harshest of conditions." It is often the difference between victory and defeat.

Soldiers take pride in the accomplishments and values that are symbolized in the awards and decorations processed by the Veteran's Medals Unit.

To add value to these revered symbols, the Veteran Medals Unit will provide superior and courteous customer service and provide high quality products and timely deliveries by leveraging the creativity and dedication of our civilian workforce and our partners. Indeed, the synergy gained through the close relationships with our partners - National Personnel Records Center and the Defense Supply Center Philadelphia - is what defines us as an organization.

A second-order effect of the services that we provide is that we instill the same kind of pride into the children and grandchildren of our veterans - tomorrow's armed forces - and thereby help to ensure America's security. For General George Washington fittingly remarked, "The willingness with which our young people are likely to serve in any war, no matter how justified, shall be directly proportional as to how they perceive the veterans of earlier wars were treated and appreciated by their nation."

We wholeheartedly share this sentiment.

## Our Values

### Loyalty

We will bear true faith and allegiance to the Army, Soldiers and Veterans.

### Duty

We will fulfill our obligation to provide the best service possible to our customers at the lowest cost to the Army

### Respect

We will show respect for the deeds and sacrifices made by our customers in the quality of the services that we provide

### Selfless-Service

We will put the needs and desires of the Soldier, veterans and their families before our own.

### Honor

We honor Soldiers and veterans by abiding by all these values.

### Integrity

We will do what is right, legally and ethically, to serve Soldiers and Army veterans

### Personal Courage

We will display moral courage in how we conduct ourselves and in our relationships with others just as the veterans we serve showed courage in overcoming their fear, danger and adversity to defend the United States and promote its values.